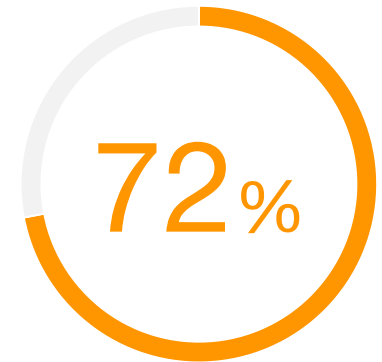# Web Help Desk Improves Resolution Time by 40 to 60% for Educational Institutions

72% of surveyed Educational Institution IT organizations' mean time to resolution for their help desk and IT support is 40 – 60% faster or more since deploying Web Help Desk.

72%

solarwinds | **TechValidate** by SurveyMonkey