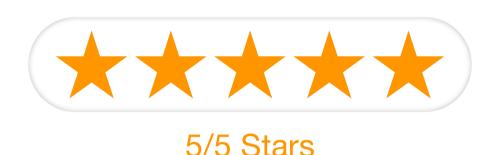# Codilis & Associates, P.C. Recommends Web Help Desk as a Cost-Effective Help Desk Solution

★★★★★

5/5 Stars

How our organization uses SolarWinds Web Help Desk:

> " We have 13 technicians using Web Help Desk to track all IT related projects and problems.

Would you recommend SolarWinds Web Help Desk?

> " I would recommend Web Help Desk because it is cost-effective, easy to use, solid, and easy to implement.

ROI Benefits & Cost Savings:
- **Mean time to resolution** for help desk and IT support is **over 100% faster** since deploying Web Help Desk
- **Saved over $100,000** in resources, personnel, maintenance, overhead, and training costs by using Web Help Desk