

## Carmike Cinemas Benefits from SolarWinds Web Help Desk



5/5 Stars

How our organization uses SolarWinds Web Help Desk:



We have 8 active technicians who use Web Help Desk to offer help desk support to our end-users. Our end-users are composed of internal employees requiring assistance with Active Directory and other services. We use it for logging any changes made to our company servers and active directory for auditing purposes.

Would you recommend SolarWinds Web Help Desk?



**Absolutely. We are more than satisfied with our decision to purchase Web Help Desk. It has every feature that we require in our particular environment.** It is simple to use, fully customizable, and integrates with several other SolarWinds products. Obtaining technical support from SolarWinds is also easy and extremely fast. This product is receiving regular updates and continues to grow and improve over time.

Source: Matthew Kaczmariski, IT Manager, Carmike Cinemas, Inc.



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