UMES Expands Web Help Desk Usage to Non-IT Functions

★ ★ ★ ★ ☆

4/5 Stars

How our organization uses SolarWinds Web Help Desk:

> " We currently have 66 help desk responders. We began with IT technicians but have since added Financial Aid, Instructional Technology, ID Card Services and Library personnel. The list keeps growing.

Would you recommend SolarWinds Web Help Desk?

> " Yes. It has improved communication and collaboration between our PC, Server, and Network teams.

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