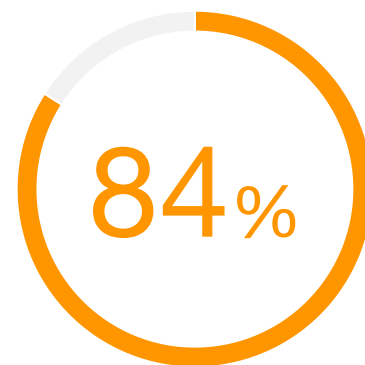# Web Help Desk Improves Resolution Time by 20 to 40% for Educational Institutions

84% of surveyed Educational Institution IT organizations' mean time to resolution for their help desk and IT support is 20 – 40% faster or more since deploying Web Help Desk.

84%

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by SurveyMonkey