

“ Web Help Desk’s abilities surrounding ticket automation and routing, the approval process, internal tickets, and parent/child ticketing, have all contributed to greater efficiencies.

— Ryan Calhoun, Help Desk Technician, Central Florida Expressway Authority

---

Source: Ryan Calhoun, Help Desk Technician, Central Florida Expressway Authority

solarwinds 

TechValidate  
by SurveyMonkey

✓ Validated

Published: Sep. 27, 2016 TVID: 369-A8E-136