

## C.R. England, Inc. Benefits from Ticketing & Reporting Automation in Web Help Desk

“ Automation makes my technicians argue less; so, I feel I don't have to babysit as much. Additionally, the automated reports emailed to me every morning takes several report running tasks out of the way every day.

— Jourdan Leach, Help Desk Manager, C.R. England, Inc.

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Source: Jourdan Leach, Help Desk Manager, C.R. England, Inc.

✓ Validated

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