Web Help Desk Improves Resolution Time by 20 to 40% for Government Organizations

90% of surveyed Government IT organizations' mean time to resolution for their help desk and IT support is 20 – 40% faster or more since deploying Web Help Desk.



Source: TechValidate survey of 10 users of SolarWinds Web Help Desk



TechValidate by SurveyMonkey



Published: Aug. 24, 2015 TVID: 311-4FC-B91