

Central Florida Expressway Authority Uses Web Help Desk for Project & Task Management



5/5 Stars

How our organization uses SolarWinds Web Help Desk:

“ We have 8 technicians supporting about 300 users. We use Web Help Desk for managing daily work orders, conducting periodic tasks, and providing internal work tracking.

Would you recommend SolarWinds Web Help Desk?

“ Absolutely. The ability to configure the system without resorting to a Dev team allows users to create a complex, flexible, and personal system. The active online community as well as the open communication with the product team is both fun and reassuring because we, as users, are not left outside the process of steering the further development of the product.

Source: Ryan Calhoun, Help Desk Technician, Central Florida Expressway Authority



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