

CIO of The Corvallis Clinic Says Web Help Desk Helped Increase Customer Satisfaction Score

“ We are able to resolve tickets in a timelier manner and our customer satisfaction scores are improving. Staff is documenting more information and we are creating self-help pages as a result.

— Scott Chille, Chief Information Officer, corvallis-clinic.com

Source: Scott Chille, Chief Information Officer, corvallis-clinic.com

✓ Validated

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