SOLARWINDS CUSTOMER FACT

El Paso County 911 District's IT agency was challenged with lack of visibility into the problems leading to network performance or capacity issues, not having the tools to troubleshoot network problems or outages, lack of visibility into system/server health, lack of visibility into application or database performance, the difficulty of providing end-user and systems support from a central location, and difficulty assessing and remediating our vulnerabilities prior to implementing SolarWinds products.

Source: Jennifer Aguilar, Senior Network Administrator, El Paso County 911 District





