The city of Scottsdale's IT department was challenged with lack of visibility into the problems leading to network performance or capacity issues, not having the tools to troubleshoot network problems or outages, and lack of visibility into system/server health prior to implementing SolarWinds products.

Source: Arthur Lewison, Network Engineer, City of Scottsdale

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✔ **Validated**   Published: Mar. 6, 2023   TVID: 84A-D61-38D