Virginia Higher Education Case Study

Introduction

This case study of a educational institution is based on a March 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

> " "Security Event Manager is what we are currently using. We use it as a part of IDS solution."

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
    - Difficulty assessing and remediating our vulnerabilities

Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWind product areas:
    - Network management
    - Security and compliance
- Uses SolarWinds' products within department / location
- Agency use cases for leveraging SolarWinds products:
    - To monitor security incidents and vulnerabilities and improve compliance

Results

The surveyed organization achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
    - Improve log tracking and management
- Favorite SolarWinds products:
    - Network Performance Monitor
    - Server & Application Monitor
    - Log & Event Manager
- Purchased their SolarWinds products because of:
    - Colleague recommendation

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:
Educational Institution

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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Source: TechValidate survey of a Educational Institution