

US Army Case Study

Introduction

This case study of the US Army is based on a September 2017 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



Knowing when a system is down in our environment helps us the most.

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Lack of visibility into the problems leading to network performance or capacity issues
 - Lack of visibility into system/server health

Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWinds product area:
 - Systems, Application, Server, and Storage Monitoring
- Uses SolarWinds products within department / location
- Agency use cases for leveraging SolarWinds products:
 - To troubleshoot network problems or outages
 - To monitor system / server health

Results

The surveyed organization achieved the following results with SolarWinds Government:

- Result they were able to produce using SolarWinds products:
 - Improve system and application monitoring and troubleshooting
- Favorite SolarWinds products:
 - Server & Application Monitor
- Purchased their SolarWinds products because of:
 - Ease of use
 - Cost effectiveness
 - Experience with other SolarWinds products

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
US

Industry:
Army

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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