

Case Study: US Army



“SolarWinds’ Universal Device Poller is a great custom resource that provides me with more visibility.”

Challenges

- Faced the following IT challenges prior to implementing SolarWinds’ products:
 - Lacked visibility into the problems leading to network performance issues
 - Lacked visibility into system / server health

Use Case

- Regularly uses the following SolarWinds products:
 - Network Management
 - Systems Management
- Uses SolarWinds’ products within department / location.
- Leverages SolarWinds’ products in order to:
 - Monitor network performance
 - Troubleshoot network problems or outages
 - Resolve configuration issues
 - Monitor system / server, application or database health

Results

- Realized the following benefits by using SolarWinds’ products:
 - Correlated network, server, and application issues to resolve performance problems
 - Improved resolution rates for networking issues
 - Improved configuration management
 - Improved log tracking and management
 - Improved NIST FISMA / DISA STIGS compliance
- Rated their satisfaction with SolarWinds’ products as 9 out of 10.
- Agrees the following are their favorite SolarWinds products:
 - Network Performance Monitor
 - Network Configuration Manager
 - Server & Application Monitor
 - NetFlow Traffic Analyzer
 - User Device Tracker
 - VoIP & Network Quality Manager
 - Engineer’s Toolset
 - DameWare Remote Support
 - Kiwi Syslog Server
- Purchased their SolarWinds products because of:
 - Ease of use
 - Multi-vendor support
 - Experience with other SolarWinds’ products
 - Scalability / ability to support our growth
 - Colleague recommendation

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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