solarwinds

Case Study: International Intergovernmental Organisation

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
    - Lacked visibility into the problems leading to network performance issues
    - Had difficulty providing end-user and systems support from a central location

Use Case

- Regularly uses the following SolarWinds products:
    - Network Management
    - Systems Management
- Uses SolarWinds' products across multiple departments / locations, but not whole agency.
- Leverages SolarWinds' products in order to:
    - To monitor network performance
    - To troubleshoot network problems or outages
    - To resolve configuration issues

Results

- Achieved the following with SolarWinds' products:
    - Correlated network, server, and application issues to resolve performance problems
    - Improved resolution rates for networking issues
    - Deployed network changes faster with less risk
- Rated their satisfaction with SolarWinds' products as 9 out of 10.
- Their favourite SolarWinds products are:
    - NetFlow Traffic Analyzer
    - IP Address Manager
    - Log & Event Manager
    - Engineer's Toolset
    - DameWare Remote Support
    - Kiwi Syslog Server
- Purchased their SolarWinds' products because of:
    - Ease of use
    - Cost effectiveness
    - Multi-vendor support
    - Experience with other SolarWinds' products
    - Colleague recommendation

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

Learn More:

↗ SolarWinds

↗ SolarWinds

Source: TechValidate survey of a National Government