

Case Study: EU Government Division

“These two SolarWinds tools provide some nice details about our network.”

Challenges

- Faced the following IT challenge prior to implementing SolarWinds' products:
 - Lacked visibility into the problems leading to network performance issues

Use Case

- Regularly uses the following SolarWinds products:
 - Network Management
- Uses SolarWinds' products within department / location.
- Leverages SolarWinds' products in order to:
 - To monitor network performance

Results

- Achieved the following with SolarWinds' products:
 - Improved resolution rates for networking issues
- Their favourite SolarWinds products are:
 - Network Performance Monitor
 - User Device Tracker
- Realised a return on investment payback period of 4-6 months with SolarWinds' products.

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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