

# General Dynamics Mission Systems Case Study

## Introduction

This case study of General Dynamics Mission Systems is based on a September 2017 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.



We use quite a few of SolarWinds applications to manage networks for our customers.

## Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
  - Lack of visibility into the problems leading to network performance or capacity issues
  - Not having the tools to troubleshoot network problems or outages
  - Lack of visibility into system / server health
  - Lack of visibility into application or database performance

### Company Profile

Company:  
**General Dynamics Mission Systems**

Company Size:  
**Global 500**

Industry:  
**Telecommunications Equipment**

## Use Case

The key features and functionalities of SolarWinds Government that the surveyed company uses:

- Regular user in the following SolarWinds product area:
  - Network Management
- Agency use case for leveraging SolarWinds products:
  - For U.S. Army Mobile Networks

### About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

#### Learn More:

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## Results

The surveyed company achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
  - Correlate network, server, and application issues to resolve performance problems
  - Improve resolution rates for networking performance and capacity issues
  - Improve configuration management
  - Improve system and application monitoring and troubleshooting
  - Improve log tracking and management
- Favorite SolarWinds products:
  - Network Performance Monitor
  - Network Configuration Manager
- Purchased their SolarWinds products because of:
  - Customer recommended /required