

Case Study: US Department of Defense

Challenges

- Faced the following IT challenge prior to implementing SolarWinds' products:
 - Had inadequate automation of compliance reporting

Use Case

- Regularly uses the following SolarWinds products:
 - Network Management
 - Systems Management
- Uses SolarWinds' products within department / location.
- Leverages SolarWinds' products in order to:
 - Monitor network performance
 - Troubleshoot network problems or outages
 - Resolve configuration issues
 - Monitor system / server, application or database health

Results

- Realized the following benefits by using SolarWinds' products:
 - Correlated network, server, and application issues to resolve performance problems
 - Increased productivity of IT staff
- Rated their satisfaction with SolarWinds' products as 10 (most satisfied) out of 10.
- Agrees the following is their favorite SolarWinds' product:
 - Network Configuration Manager
- Purchased their SolarWinds' product because of:
 - Multi-vendor support

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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