

Boone County Illinois Government Case Study

Introduction

This case study of Boone County Government is based on a March 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.



“Network Performance Monitor is my favorite SolarWinds product.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Lack of visibility into the problems leading to network performance or capacity issues
 - The difficulty of determining whether a security incident occurred and what happened during the breach

Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWinds product areas:
 - Network management
 - Systems, applications, servers, and storage monitoring
- Uses SolarWinds products in the service / on the site
- Agency use cases for leveraging SolarWinds products:
 - Network performance monitoring
 - Troubleshooting network problems or failures
 - Monitoring Security Incidents and Vulnerabilities, and Improving Compliance

Results

The surveyed organization achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
 - Correlate network, server, and application issues to resolve performance problems
- Favorite SolarWinds products:
 - Network Performance Monitor
 - User Device Tracker
 - IP Address Manager
- Purchased their SolarWinds products because of:
 - Prior use of other SolarWinds products

Organization Profile

Organization:
Boone County Government

Organization Size:
State & Local

Industry:
Government

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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