

Case Study: United States Department of Defense

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
 - Lacked visibility into system / server health

Use Case

- Regularly uses the following SolarWinds products:
 - Network Management
- Uses SolarWinds' products within department / location
- Leverages SolarWinds' products in order to:
 - To monitor network performance
 - To troubleshoot network problems or outages
 - To resolve configuration issues
 - To monitor system / server, application or database health

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

Learn More:

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Results

- Realized the following benefits by using SolarWinds' products:
 - Correlated network, server, and application issues to resolve performance problems
 - Improved configuration management
 - Improved log tracking and management
- Rated their satisfaction with SolarWinds' products as 9 out of 10.
- Agrees the following are their favorite SolarWinds' products:
 - Network Performance Monitor
 - Network Configuration Manager
 - Server & Application Monitor
 - NetFlow Traffic Analyzer
- Purchased their SolarWinds' products because of:
 - Cost effectiveness

Source: TechValidate survey of the United States Department of Defense



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Research by

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