solarwinds

Case Study: United States Department of Defense

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
  - Lacked visibility into system / server health

Use Case

- Regularly uses the following SolarWinds products:
  - Network Management
- Uses SolarWinds' products within department / location
- Leverages SolarWinds' products in order to:
  - To monitor network performance
  - To troubleshoot network problems or outages
  - To resolve configuration issues
  - To monitor system / server, application or database health

Results

- Realized the following benefits by using SolarWinds' products:
  - Correlated network, server, and application issues to resolve performance problems
  - Improved configuration management
  - Improved log tracking and management
- Rated their satisfaction with SolarWinds' products as 9 out of 10.
- Agrees the following are their favorite SolarWinds' products:
  - Network Performance Monitor
  - Network Configuration Manager
  - Server & Application Monitor
  - NetFlow Traffic Analyzer
- Purchased their SolarWinds' products because of:
  - Cost effectiveness