

## Case Study: UK National Health Service



“SolarWinds products are most linked to my job.”

### Challenges

- Faced the following IT challenge prior to implementing SolarWinds' products:
  - Lacked visibility into system / server health

### Use Case

- Regularly uses the following SolarWinds products:
  - Systems Management
- Uses SolarWinds' products across multiple departments / locations, but not whole agency.
- Leverages SolarWinds' products in order to:
  - To monitor network performance
  - To troubleshoot network problems or outages
  - To monitor system / server, application or database health

#### About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

#### Learn More:

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### Results

- Achieved the following with SolarWinds' products:
  - Improved resolution rates for networking issues
  - Provided better service levels to the agency
- Rated their satisfaction with SolarWinds' products as 10 (most satisfied) out of 10.
- Their favourite SolarWinds products are:
  - Server & Application Monitor
  - Virtualization Manager
  - Storage Resource Manager