solarwinds

Asia Pacific Center For Security Studies Case Study

Introduction

This case study of ASIA PACIFIC CENTER FOR SECURITY STUDIES-HONOLULU1-6FGHP2 is based on a September 2020 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.

> "SolarWinds network monitoring products are my favorite."

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds:

- IT challenges their agency faced prior to implementing SolarWinds products:
  - Lack of visibility into the problems leading to network performance or capacity issues
  - Lack of visibility into system/server health

Use Case

The key features and functionalities of SolarWinds that the surveyed organization uses:

- Regular user in the following SolarWinds product areas:
  - Network management
  - Systems, applications, servers, and storage monitoring
  - Security and compliance
  - Database Management and Performance
- Uses SolarWinds products across whole organization
- Agency use cases for leveraging SolarWinds products:
  - To monitor network performance
  - To troubleshoot network problems or outages
  - To monitor system/server health
  - To monitor application and database health
  - To support end-users and systems from a central location
- They deploy SolarWinds to monitor 200-500 objects.

Results

The surveyed organization achieved the following results with SolarWinds:

- Results they were able to produce using SolarWinds products:
  - Correlate network, server, and application issues to resolve performance problems
  - Improve resolution rates for networking performance and capacity issues
  - Improve configuration management
  - Improve log tracking and management
  - Improve NIST FISMA / RMF / DISA STIGS compliance
- Favorite SolarWinds products:
  - Network Performance Monitor
  - Network Configuration Manager
  - Server & Application Monitor
  - NetFlow Traffic Analyzer
- Realized a return on investment within 7 to 9 months with SolarWinds products
- Purchased their SolarWinds products because of:
  - Ease of use
  - Cost effectiveness
  - Experience with other SolarWinds products
  - Best value

Organization Profile

Organization:
ASIA PACIFIC CENTER FOR SECURITY STUDIES-HONOLULU1-6FGHP2

Organization Size:
Federal

Industry:
Government

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to government and education to monitor agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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Research by **TechValidate** by SurveyMonkey

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