

# Colorado Local Government Case Study

## Introduction

This case study of a state & local government is based on a March 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“We like Database Performance Analyzer, we don’t have a DBA on staff and this is a next best option.”

## Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
  - Lack of visibility into application or database performance

## Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWind product areas:
  - Systems, applications, servers, and storage monitoring
  - Performance and management of databases
- Uses SolarWinds products in the service / on the site
- Agency use cases for leveraging SolarWinds products:
  - Monitoring the integrity of systems/servers
  - Monitoring the integrity of applications and databases

## Results

The surveyed organization achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
  - Correlate network, server, and application issues to resolve performance problems
  - Improve system and application monitoring and troubleshooting
- Favorite SolarWinds products:
  - Server & Application Monitor
  - Database Performance Analyzer
  - Serv-U Managed File Transfer Server
- Realized a return on investment payback period of 7 to 9 months with SolarWinds products
- Purchased their SolarWinds products because of:
  - Multi-vendor support
  - Scalability / Able to support our growth

### Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:  
**State & Local**

Industry:  
**Government**

### About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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