

# Brevard County Florida Schools Case Study

## Introduction

This case study of Brevard County Schools is based on an April 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.



“NPM is my favorite without a doubt. I can give other admins the ability to monitor characteristics of their own servers.”

## Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
  - Lack of visibility into the problems leading to network performance or capacity issues
  - Lack of visibility into application or database performance
  - Lacked the ability to be more proactive.

### Organization Profile

Organization:  
**Brevard County Schools**

Organization Size:  
**State & Local**

Industry:  
**Government**

## Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWinds product areas:
  - Network management
  - Systems, applications, servers, and storage monitoring
  - Performance and management of databases
- Uses SolarWinds products throughout the organization
- Agency use cases for leveraging SolarWinds products:
  - Network performance monitoring
  - Troubleshooting network problems or failures

### About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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## Results

The surveyed organization achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
  - Improved resolution rates for networking performance and capacity issues
  - Improved system and application monitoring and troubleshooting
- Favorite SolarWinds products:
  - Network Performance Monitor
  - Log & Event Manager
  - Engineer’s Toolset
  - Dameware Remote Support
  - Kiwi Syslog Server
- Purchased their SolarWinds products because of:
  - Prior use of other SolarWinds products