

Medium Enterprise Consumer Services Company Saves 11+ Hours Per Week on Security & Compliance Tasks with Patch Manager

Introduction

This case study of a medium enterprise consumer services company is based on an October 2020 survey of SolarWinds customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Having visibility of what’s going on definitely reduces uncertainty.”

“It has a learning curve, but like anything in IT I guess.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds:

- Rates their skill level in identifying risk, protecting data and assets, reporting on compliance, and responding to security incidents a 2, prior to using SolarWinds security products.

Use Case

The key features and functionalities of SolarWinds that the surveyed company uses:

- The SolarWinds® security products their organization currently uses:
 - Patch Manager

Results

The surveyed company achieved the following results with SolarWinds:

- Rates their skill level in identifying risk, protecting data and assets, reporting on compliance, and responding to security incidents a 4, after utilizing SolarWinds security products.
- Saves 11 – 20 hours per week protecting data and assets and responding to security incidents with SolarWinds.
- Saves 6 – 10 hours per week reporting on compliance with security policies, including reports for specific regulations (HIPAA, PCI, etc.) with SolarWinds.
- Reduced security incidences by 11 – 20% annually following the deployment of SolarWinds.
- Reduced mean time to resolution by 11 – 20% annually following their deployment of SolarWinds.
- Implemented SolarWinds within more than 4 months.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Consumer Services

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to government and education to monitor agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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