SOLARWINDS GOVERNMENT CASE STUDY

South Carolina K-12 Education Case Study

Introduction

This case study of an educational institution is based on a March 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.

> "All SolarWinds products are my favorite."

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
  - Lack of visibility into the problems leading to network performance or capacity issues
  - Lack of visibility into system/server health
  - Lack of visibility into application or database performance

Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWinds product areas:
  - Systems, Application, Server, and Storage Monitoring
  - Security and Compliance
  - Database Management and Performance
- Uses SolarWinds products within department/location
- Agency use cases for leveraging SolarWinds products:
  - To monitor network performance
  - To monitor system/server health
  - To monitor application and database health

Results

The surveyed organization achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
  - Correlate network, server, and application issues to resolve performance problems
  - Improve configuration management
  - Improve system and application monitoring and troubleshooting
  - Improve log tracking and management
- Favorite SolarWinds products:
  - Network Performance Monitor
  - Server & Application Monitor
  - NetFlow Traffic Analyzer
  - Virtualization Manager
  - Storage Resource Manager
  - Log & Event Manager
- Purchased their SolarWinds products because of:
  - Ease of use
  - Cost-effectiveness
  - Experience with other SolarWinds products
  - Integration with other SolarWinds products
  - Best value
  - Scalability / ability to support our growth

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Industry:
Educational Institution

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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