

# Small Business Healthcare Company Finds SolarWinds Security Products Easy to Use

## Introduction

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This case study of a small business healthcare company is based on an October 2020 survey of SolarWinds customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Increased visibility for our network security management”

“Easy”

## Challenges

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The business challenges that led the profiled company to evaluate and ultimately select SolarWinds:

- Rates their skill level in identifying risk, protecting data and assets, reporting on compliance, and responding to security incidents a 3 – medium knowledge, prior to using SolarWinds security products.

## Use Case

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The key features and functionalities of SolarWinds that the surveyed company uses:

### Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:  
**Small Business**

- The SolarWinds® security products their organization currently uses:
  - Access Rights Manager™
  - Patch Manager

Industry:  
**Healthcare**

## Results

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The surveyed company achieved the following results with SolarWinds:

- Rates their skill level in identifying risk, protecting data and assets, reporting on compliance, and responding to security incidents a 4, after utilizing SolarWinds security products.
- Saves 1 – 5 hours per week protecting data and assets and responding to security incidents with SolarWinds.
- Saves 1 – 5 hours per week reporting on compliance with security policies, including reports for specific regulations (HIPAA, PCI, etc.) with SolarWinds.
- Implemented SolarWinds within 1 – 2 weeks.

### About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to government and education to monitor agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

**Learn More:**

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Source: TechValidate survey of a Small Business Healthcare Company

Research by **TechValidate**  
by SurveyMonkey

 Validated Published: Nov. 15, 2020 TVID: 99A-C06-060