solarwinds

Small Business Healthcare Company Improves Collaboration and Saves More than 40 Hours Per Week Responding to Security Incidents

Introduction

This case study of a small business healthcare company is based on an October 2020 survey of SolarWinds customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

"Its given visibility across IT specialties to increase collaboration. "

"The products are very easy to use."

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds:

- Rates their skill level in identifying risk, protecting data and assets, reporting on compliance, and responding to security incidents a 4, prior to using SolarWinds security products.

Use Case

The key features and functionalities of SolarWinds that the surveyed company uses:

- The SolarWinds® security products their organization currently uses:
  - Server Configuration Monitor
  - Network Configuration Manager

Results

The surveyed company achieved the following results with SolarWinds:

- Rates their skill level in identifying risk, protecting data and assets, reporting on compliance, and responding to security incidents a 4, after utilizing SolarWinds security products.
- Saves > 40 hours per week protecting data and assets and responding to security incidents with SolarWinds.
- Saves 11 – 20 hours per week reporting on compliance with security policies, including reports for specific regulations (HIPAA, PCI, etc.) with SolarWinds.
- Reduced security incidences by 1 – 10% annually following the deployment of SolarWinds.
- Reduced mean time to resolution by 11 – 20% annually following their deployment of SolarWinds.
- Implemented SolarWinds within 1 – 2 weeks.

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Small Business

Industry:
Healthcare

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to government and education to monitor agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

Learn More:

 SolarWinds