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Central Texas College Case Study

Introduction

This case study of Central Texas College is based on an October 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.

> "Server & Application Monitor provides all needed monitoring for hardware related issues in our data center."

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
  - Lack of visibility into the problems leading to network performance or capacity issues
  - Lack of visibility into system/server health

Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWinds product areas:
  - Network management
  - Systems, applications, servers, and storage monitoring
- Uses SolarWinds products within department / location
- Agency use cases for leveraging SolarWinds products:
  - To monitor network performance
  - To troubleshoot network problems or outages
  - To monitor system/server health

Results

The surveyed organization achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
  - Correlate network, server, and application issues to resolve performance problems
  - Provide better service levels to the organization
- Favorite SolarWinds products:
  - Network Performance Monitor
  - Server & Application Monitor
  - Engineer's Toolset

Organization Profile

Organization:
Central Texas College

Industry:
Educational Institution

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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Research by **TechValidate**
by SurveyMonkey

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