

## Case Study: US Navy



“The main feature is the ability to review situations and perform tasks from a single pane of glass.”

### Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
  - Lacked visibility into the problems leading to network performance issues
  - Didn't have the tools to troubleshoot network problems or outages
  - Lacked visibility into system / server health
  - Had difficulty determining whether a security incident occurred and what happened during the breach
  - Had inadequate automation of compliance reporting
  - Had difficulty providing end-user and systems support from a central location

### Use Case

- Regularly uses the following SolarWinds products:
  - Network Management
  - Systems Management
  - Cybersecurity
  - Remote Support and IT Troubleshooting Tools
- Uses SolarWinds' products within department / location.
- Leverages SolarWinds' products in order to:
  - To monitor network performance
  - To troubleshoot network problems or outages
  - To resolve configuration issues
  - To support end-users and systems from a central location

### Results

- Realized the following benefits by using SolarWinds' products:
  - Improved resolution rates for networking issues
  - Improved configuration management
  - Provided better service levels to the agency
  - Deployed network changes faster with less risk
  - Increased productivity of IT staff
- Rated their satisfaction with SolarWinds' products as 10 (most satisfied) out of 10.
- Agrees the following are their favorite SolarWinds' products:
  - Network Performance Monitor
  - Network Configuration Manager
  - Patch Manager
  - NetFlow Traffic Analyzer
  - Engineer's Toolset
  - DameWare Remote Support
- Purchased their SolarWinds' products because of:
  - Ease of use
  - Cost effectiveness
  - Multi-vendor support
  - Experience with other SolarWinds' products
  - Integration with other SolarWinds' products
  - Best value

#### About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

#### Learn More:

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