

Case Study: US Navy



“SolarWinds makes my job a lot easier in monitoring switches and tracking endpoints.”

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
 - Lacked visibility into the problems leading to network performance issues
 - Didn't have the tools to troubleshoot network problems or outages

Use Case

- Regularly uses the following SolarWinds products:
 - Network Management
 - Database Management and Performance
- Uses SolarWinds' products within department / location.
- Leverages SolarWinds' products in order to:
 - Monitor network performance
 - Troubleshoot network problems or outages
 - Resolve configuration issues
 - Support end-users and systems from a central location

Results

- Realized the following benefits by using SolarWinds' products:
 - Improved configuration management
 - Improved log tracking and management
 - Provided better service levels to the agency
 - Deployed network changes faster with less risk
 - Increased productivity of IT staff
- Rated their satisfaction with SolarWinds' products as 10 (most satisfied) out of 10.
- Agrees the following are their favorite SolarWinds products:
 - Network Performance Monitor
 - Network Configuration Manager
 - NetFlow Traffic Analyzer
 - User Device Tracker
 - Log & Event Manager
- Realized a return on investment payback period of 4-6 months with SolarWinds' products
- Purchased their SolarWinds products because of:
 - Ease of use
 - Cost effectiveness
 - Scalability / ability to support our growth
 - Colleague recommendation

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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