

## State Of Iowa Case Study

### Introduction

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This case study of State of Iowa is based on a March 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.



“Database Performance Analyzer helps us to identify queries that have performance issues.”

### Challenges

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The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
  - Lack of visibility into the problems leading to network performance or capacity issues
  - Not having the tools to troubleshoot network problems or outages
  - Lack of visibility into system/server health
  - Lack of visibility into application or database performance
  - The difficulty of determining whether a security incident occurred and what happened during the breach
  - Inadequate automation of compliance reporting

### Use Case

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The key features and functionalities of SolarWinds Government that the surveyed company uses:

- Regular user in the following SolarWind product areas:
  - Performance and management of databases
- Uses SolarWinds products in the service / on the site
- Agency use cases for leveraging SolarWinds products:
  - Monitoring the integrity of systems/servers
  - Monitoring the integrity of applications and databases

### Results

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The surveyed company achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
  - Improved system and application monitoring and troubleshooting
- Favorite SolarWinds products:
  - Server & Application Monitor
  - Database Performance Analyzer
- Purchased their SolarWinds products because of:
  - Ease of use
  - Prior use of other SolarWinds products
  - Integration with other SolarWinds products

#### Company Profile

Company:  
**State of Iowa**

Company Size:  
**Medium Enterprise**

Industry:  
**Automotive & Transport**

#### About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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