Case Study: US Air Force

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
  - Lacked visibility into the problems leading to network performance issues
  - Didn't have the tools to troubleshoot network problems or outages

Use Case

- Regularly uses the following SolarWinds products:
  - Network Management
  - Systems Management
- Uses SolarWinds' products across multiple departments / locations, but not whole agency
- Leverages SolarWinds' products in order to:
  - To monitor network performance
  - To troubleshoot network problems or outages
  - To resolve configuration issues

Results

- Realized the following benefits by using SolarWinds' products:
  - Correlated network, server, and application issues to resolve performance problems
  - Improved resolution rates for networking issues
  - Improved configuration management
  - Improved security and reduced threat vulnerability
- Rated their satisfaction with SolarWinds' products as 10 (most satisfied) out of 10.
- Agrees the following are their favorite SolarWinds' products:
  - Network Performance Monitor
  - Network Configuration Manager
  - Server & Application Monitor
  - NetFlow Traffic Analyzer
  - IP Address Manager
  - Network Topology Mapper
- Purchased their SolarWinds' products because of:
  - Ease of use
  - Multi-vendor support
  - Experience with other SolarWinds' products
  - Scalability / ability to support our growth
  - Colleague recommendation

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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Source: TechValidate survey of the US Air Force