

Case Study: US Navy

"SolarWinds has great ease of use and configuration."

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
 - Lacked visibility into the problems leading to network performance issues
 - Had inadequate automation of compliance reporting

Use Case

- Regularly uses the following SolarWinds products:
 - Network Management
 - Remote Support and IT Troubleshooting Tools
 - Configuration Management
- Uses SolarWinds' products across multiple departments / locations, but not whole agency
- Leverages SolarWinds' products in order to:
 - Monitor network performance
 - Troubleshoot network problems or outages
 - Resolve configuration issues
 - Monitor system / server, application or database health
 - Monitor security incidents and vulnerabilities and improve compliance

Results

- Realized the following benefits by using SolarWinds' products:
 - Correlated network, server, and application issues to resolve performance problems
 - Improved configuration management
 - Improved log tracking and management
 - Deployed network changes faster with less risk
 - Improved security and reduced threat vulnerability
- Rated their satisfaction with SolarWinds' products as 10 (most satisfied)
 out of 10
- Agrees the following are their favorite SolarWinds products:
 - Network Performance Monitor
 - Network Configuration Manager
- Purchased their SolarWinds products because of:
 - Ease of use
 - Experience with other SolarWinds products
 - Scalability / ability to support our growth

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

Learn More:

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Source: TechValidate survey of a Federal Government



Research by

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