

Broward County Florida Case Study

Introduction

This case study of Broward County Commission is based on a September 2020 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.



“Really like the Network Performance Monitor map and the way it changes colors is great. Also, instant e-mails when a network device goes down.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Lack of visibility into the problems leading to network performance or capacity issues
 - Lack of visibility into system/server health

Use Case

The key features and functionalities of SolarWinds that the surveyed organization uses:

- Regular user in the following SolarWinds product area:
 - Network management
- Uses SolarWinds products across multiple departments / locations, but not whole organization
- Agency use cases for leveraging SolarWinds products:
 - To monitor network performance
 - To troubleshoot network problems or outages
 - To support end-users and systems from a central location
- They deploy SolarWinds to monitor 501-1,000 objects.

Results

The surveyed organization achieved the following results with SolarWinds:

- Results they were able to produce using SolarWinds products:
 - Improve resolution rates for networking performance and capacity issues
 - Improve system and application monitoring and troubleshooting
 - Improve log tracking and management
- Favorite SolarWinds products:
 - Network Performance Monitor
 - Network Topology Mapper
- Purchased their SolarWinds products because of:
 - Ease of use
 - Cost effectiveness
 - Multi-vendor support
 - Best value
 - Scalability / Able to support our growth

Organization Profile

Organization:
Broward County Commission

Organization Size:
State & Local

Industry:
Government

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to government and education to monitor agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

Learn More:

[SolarWinds](#)

[SolarWinds Government](#)