

Oklahoma State Government Case Study

Introduction

This case study of a state & local government is based on a March 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service. The profiled organization asked to have their name blinded to protect their confidentiality.



“Database Performance Analyzer illustrates trends in performance much easier.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Lack of visibility into the problems leading to network performance or capacity issues
 - Lack of visibility into application or database performance

Use Case

The key features and functionalities of SolarWinds Government that the surveyed organization uses:

- Regular user in the following SolarWinds product areas:
 - Performance and management of databases
- Uses SolarWinds products in multiple departments / on multiple sites, but not throughout the enterprise
- Agency use cases for leveraging SolarWinds products:
 - Troubleshooting network problems or failures
 - Troubleshooting the application stack/infrastructure

Results

The surveyed organization achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
 - Correlate network, server, and application issues to resolve performance problems
 - Improve resolution rates for networking performance and capacity issues
- Favorite SolarWinds products:
 - Log & Event Manager
 - Database Performance Analyzer
 - Network Topology Mapper
- Purchased their SolarWinds products because of:
 - Ease of use
 - Multi-vendor support
 - Scalability / Able to support our growth

Organization Profile

The organization featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Organization Size:
State & Local

Industry:
Government

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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