

Polish Transportation Company

Introduction

This case study of a medium enterprise transportation services company is based on a September 2017 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Lack of visibility into the problems leading to network performance or capacity issues
 - Not having the tools to troubleshoot network problems or outages
 - Lack of visibility into system/server health

Use Case

The key features and functionalities of SolarWinds Government that the surveyed company uses:

- Regular user in the following SolarWinds product areas:
 - Network Management
 - Systems, Application, Server, and Storage Monitoring
- Agency use cases for leveraging SolarWinds products:
 - To monitor network performance
 - To troubleshoot network problems or outages
 - To resolve configuration issues
 - To monitor system/server health
- Favorite SolarWinds products are:
 - Network Performance Monitor
 - NetFlow Traffic Analyzer
 - Virtualization Manager

Results

The surveyed company achieved the following results with SolarWinds Government:

- Saw the following results after using SolarWinds products:
 - Can correlate network, server, and application issues to resolve performance problems
 - Improved resolution rates for networking performance and capacity issues
 - Improved configuration management
 - Improved system and application monitoring and troubleshooting
 - Can provide better service levels to the agency
 - Increased productivity of IT staff
 - Improved regulatory compliance
- Purchased their SolarWinds products because of:
 - Ease of use
 - Multi-vendor support
 - Integration with other SolarWinds products
 - Scalability / ability to support our growth

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Transportation Services

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to federal and government agencies across the US and Europe, including the UK National Health Service and a number of national defence ministry's to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

Learn More:

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[!\[\]\(9f3852d68d41e1e95bc4ec10e81aba4b_img.jpg\) SolarWinds Government](#)