solarwinds

Computer Sciences Corporation Case Study

Introduction

This case study of Computer Sciences Corporation is based on a July 2018 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service.

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
    - Lack of visibility into the problems leading to network performance or capacity issues
    - Not having the tools to troubleshoot network problems or outages

Use Case

The key features and functionalities of SolarWinds Government that the surveyed company uses:

- Regular user in the following SolarWinds product areas:
    - Network Management
- Uses SolarWinds products across multiple departments / locations, but not whole agency
- Agency use cases for leveraging SolarWinds products:
    - To monitor network performance
    - To troubleshoot network problems or outages

Results

The surveyed company achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
    - Correlate network, server, and application issues to resolve performance problems
    - Improve resolution rates for networking performance and capacity issues
- Favorite SolarWinds products:
    - Network Performance Monitor
    - Network Configuration Manager
    - Kiwi Syslog Server
- Purchased their SolarWinds products because of:
    - Ease of use
    - Multi-vendor support

Company Profile

Company:
Computer Sciences Corporation

Company Size:
Global 500

Industry:
Computer Services

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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Source: Jun Chen, IT Manager, Computer Sciences Corporation