

Nevada Local Government Case Study

Introduction

This case study of McCarran Center LLC is based on an October 2020 survey of SolarWinds customers by TechValidate, a 3rd-party research service.



“NPM and IPAM are the products that I normally use.”

Challenges

The business challenges that led the profiled organization to evaluate and ultimately select SolarWinds:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Lack of visibility into the problems leading to network performance or capacity issues

Use Case

The key features and functionalities of SolarWinds that the surveyed organization uses:

- Regular user in the following SolarWinds product areas:
 - Network management
- Uses SolarWinds products across multiple departments / locations, but not whole organization
- Agency use cases for leveraging SolarWinds products:
 - To monitor network performance
- They deploy SolarWinds to monitor 1,001-5,000 objects.

Results

The surveyed organization achieved the following results with SolarWinds:

- Results they were able to produce using SolarWinds products:
 - Improve resolution rates for networking performance and capacity issues
 - Improve log tracking and management
- Favorite SolarWinds products:
 - Network Performance Monitor
 - IP Address Manager
- Purchased their SolarWinds products because of:
 - Experience with other SolarWinds products
 - Integration with other SolarWinds products

Organization Profile

Organization:
McCarran Center LLC

Organization Size:
State & Local

Industry:
Government

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to government and education to monitor agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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