

Government Integrator Case Study

Introduction

This case study of a medium enterprise aerospace & defense company is based on a September 2020 survey of SolarWinds customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“At the core of our network we are using NPM the most for monitoring our network devices.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Lack of visibility into application or database performance
 - The difficulty of providing end-user and systems support from a central location

Use Case

The key features and functionalities of SolarWinds that the surveyed company uses:

- Regular user in the following SolarWinds product areas:
 - Network management
 - Systems, applications, servers, and storage monitoring
 - Database Management and Performance
- Agency use cases for leveraging SolarWinds products:
 - To resolve configuration issues
 - To monitor system/server health
 - To monitor application and database health
 - To troubleshoot across the application stack/infrastructure
- They deploy SolarWinds to monitor 501-1,000 objects.

Results

The surveyed company achieved the following results with SolarWinds:

- Results they were able to produce using SolarWinds products:
 - Improve resolution rates for networking performance and capacity issues
 - Improve system and application monitoring and troubleshooting
 - Improve NIST FISMA / RMF / DISA STIGS compliance
- Favorite SolarWinds products:
 - Network Performance Monitor
 - Network Configuration Manager
 - NetFlow Traffic Analyzer
 - Log Analyzer (Log Manager for Orion)
- Purchased their SolarWinds products because of:
 - Multi-vendor support
 - Experience with other SolarWinds products

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Medium Enterprise

Industry:
Aerospace & Defense

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to government and education to monitor agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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