solarwinds

Case Study: Department of Education

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:

  - We had Cisco LMS 4.0, but the other Engineers in my group recommended Solarwinds and got it.

Use Case

- Regularly uses the following SolarWinds products:

  - Network Management

- Uses SolarWinds' products across multiple departments / locations, but not whole agency.

- Leverages SolarWinds' products in order to:

  - To monitor network performance

  - To troubleshoot network problems or outages

Results

- Realized the following benefits by using SolarWinds' products:

  - Correlated network, server, and application issues to resolve performance problems

  - Improved configuration management

  - Deployed network changes faster with less risk

  - Increased productivity of IT staff

- Rated their satisfaction with SolarWinds' products as 9 out of 10.

- Agrees the following are their favorite SolarWinds' products:

  - Network Performance Monitor

  - Network Configuration Manager

- Purchased their SolarWinds' products because of:

  - Ease of use

  - Colleague recommendation

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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Source: TechValidate survey of a Government Contractor