solarwinds

Case Study: UK Government Charity Trust

> "SolarWinds tools provide the information that we are looking for."

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
    - Lacked visibility into the problems leading to network performance issues
    - Lacked visibility into system / server health

Use Case

- Regularly uses the following SolarWinds products:
    - Network Management
    - Systems Management
- Uses SolarWinds' products within department / location.
- Leverages SolarWinds' products in order to:
    - To monitor network performance
    - To troubleshoot network problems or outages
    - To monitor system / server, application or database health

Results

- Achieved the following with SolarWinds' products:
    - Correlated network, server, and application issues to resolve performance problems
    - Improved resolution rates for networking issues
    - Increased productivity of IT staff
- Rated their satisfaction with SolarWinds' products as 8 out of 10.
- Their favourite SolarWinds products are:
    - Network Performance Monitor
    - Server & Application Monitor
- Purchased their SolarWinds' products because of:
    - Ease of use
    - Multi-vendor support
    - Scalability / ability to support our growth

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

Learn More:

[↗ SolarWinds](#)

[↗ SolarWinds](#)