

Case Study: US Department of Justice



“Netflow provides a quick view as to what is using bandwidth at a location. The other tools provide easy support for troubleshooting network issues.”

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
 - Lacked visibility into the problems leading to network performance issues
 - Didn't have the tools to troubleshoot network problems or outages

Use Case

- Regularly uses the following SolarWinds products:
 - Network Management
- Uses SolarWinds' products within department / location.
- Leverages SolarWinds' products in order to:
 - To monitor network performance
 - To troubleshoot network problems or outages

Results

- Realized the following benefits by using SolarWinds' products:
 - Correlated network, server, and application issues to resolve performance problems
 - Improved resolution rates for networking issues
 - Increased productivity of IT staff
- Rated their satisfaction with SolarWinds' products as 9 out of 10.
- Agrees the following are their favorite SolarWinds' products:
 - Network Performance Monitor
 - NetFlow Traffic Analyzer
 - Engineer's Toolset
 - Kiwi Syslog Server
- Purchased their SolarWinds' products because of:
 - Ease of use
 - Cost effectiveness
 - Multi-vendor support

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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