

## Case Study: UK National Health Service



“Easy to learn and get to grips with.”

“SolarWinds visualises the status of our systems.”

### Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
  - Lacked visibility into the problems leading to network performance issues
  - Didn't have the tools to troubleshoot network problems or outages
  - Lacked visibility into system / server health
  - Had difficulty determining whether a security incident occurred and what happened during the breach

### Use Case

- Regularly uses the following SolarWinds products:
  - Network Management
  - Database Management and Performance
- Uses SolarWinds' products combination / varies by product.
- Leverages SolarWinds' products in order to:
  - To monitor network performance
  - To troubleshoot network problems or outages
  - To monitor system / server, application or database health

### Results

- Achieved the following with SolarWinds' products:
  - Correlated network, server, and application issues to resolve performance problems
  - Improved resolution rates for networking issues
  - Improved configuration management
  - Increased productivity of IT staff
- Their favourite SolarWinds products are:
  - Network Performance Monitor
- Purchased their SolarWinds' products because of:
  - Ease of use
  - Best value

#### About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

#### Learn More:

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