Case Study: US Navy

> "We like the Network Configuration Manager. It helps tremendously to be able to configure multiple devices remotely and simultaneously."

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
    - Lacked visibility into the problems leading to network performance issues
    - Lacked visibility into system / server health

Use Case

- Regularly uses the following SolarWinds products:
    - Network Management
    - Remote Support and IT Troubleshooting Tools
    - Database Management and Performance
- Uses SolarWinds' products across multiple departments / locations, but not whole agency.
- Leverages SolarWinds' products in order to:
    - To monitor network performance
    - To troubleshoot network problems or outages
    - To resolve configuration issues
    - To monitor system / server, application or database health
    - To support end-users and systems from a central location

Results

- Realized the following benefits by using SolarWinds' products:
    - Correlated network, server, and application issues to resolve performance problems
    - Improved resolution rates for networking issues
    - Improved configuration management
    - Improved log tracking and management
    - Provided better service levels to the agency
    - Deployed network changes faster with less risk
    - Increased productivity of IT staff
- Rated their satisfaction with SolarWinds' products as 7 out of 10.
- Agrees the following are their favorite SolarWinds' products:
    - Network Performance Monitor
    - Server & Application Monitor
    - Web Performance Monitor
    - NetFlow Traffic Analyzer
    - IP Address Manager
    - Log & Event Manager
- Purchased their SolarWinds' products because of:
    - Multi-vendor support
    - Scalability / ability to support our growth
    - Colleague recommendation

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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