

Oklahoma K-12 Education Case Study

Introduction

This case study of an Education Institution is based on a March 2019 survey of SolarWinds Government customers by TechValidate, a 3rd-party research service. The profiled company asked to have their name blinded to protect their confidentiality.



“Network Performance Monitor is my favorite.”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select SolarWinds Government:

- IT challenges their agency faced prior to implementing SolarWinds products:
 - Not having the tools to troubleshoot network problems or outages
 - Lack of visibility into system/server health

Use Case

The key features and functionalities of SolarWinds Government that the surveyed company uses:

- Regular user in the following SolarWinds product areas:
 - Network management
 - Systems, applications, servers, and storage monitoring
- Uses SolarWinds' products in the service / on the site
- Agency use cases for leveraging SolarWinds products:
 - Network performance monitoring
 - Troubleshooting network problems or failures
 - Monitoring the integrity of systems/servers

Results

The surveyed company achieved the following results with SolarWinds Government:

- Results they were able to produce using SolarWinds products:
 - Improved resolution rates for networking performance and capacity issues
 - Improved system and application monitoring and troubleshooting
- Favorite SolarWinds products:
 - Network Performance Monitor
 - Engineer's Toolset
 - Network Topology Mapper
- Purchased their SolarWinds products because of:
 - Affordability
 - Best quality price report

Company Profile

The company featured in this case study asked to have its name publicly blinded because publicly endorsing vendors is against their policies.

TechValidate stands behind the authenticity of this data.

Company Size:
Large Enterprise

Industry:
Education Institution

About SolarWinds Government

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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