

Case Study: Capita – National Government Integrator



“Better visibility of our network environment.”

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
 - Lacked visibility into the problems leading to network performance issues
 - Didn't have the tools to troubleshoot network problems or outages
 - Lacked visibility into system / server health

Use Case

- Regularly uses the following SolarWinds product:
 - Network Management
- Uses SolarWinds' products within department / location.
- Leverages SolarWinds' products in order to:
 - To monitor network performance
 - To monitor system / server, application or database health

Results

- Achieved the following with SolarWinds' products:
 - Correlated network, server, and application issues to resolve performance problems
 - Improved resolution rates for networking issues
 - Improved log tracking and management
 - Provided better service levels to the agency
- Rated their satisfaction with SolarWinds' products as 8 out of 10.
- Their favourite SolarWinds products are:
 - Network Performance Monitor
 - Server & Application Monitor
 - Web Performance Monitor
 - NetFlow Traffic Analyzer
- Purchased their SolarWinds' products because of:
 - Cost effectiveness
 - Integration with other SolarWinds' products
 - Scalability / ability to support our growth

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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