

Case Study: UK National Health Service

Challenges

- Faced the following IT challenges prior to implementing SolarWinds' products:
 - Lacked visibility into the problems leading to network performance issues
 - Lacked visibility into system / server health

Use Case

- Regularly uses the following SolarWinds product:
 - Database Management and Performance
- Uses SolarWinds' products across whole agency
- Leverages SolarWinds' products in order to:
 - To monitor system / server, application or database health

Results

- Achieved the following with SolarWinds' products:
 - Correlated network, server, and application issues to resolve performance problems
 - Provided better service levels to the agency
- Rated their satisfaction with SolarWinds' products as 8 out of 10
- Their favourite SolarWinds product is:
 - Database Performance Analyzer
- Purchased their SolarWinds' products because of:
 - Ease of use
 - Colleague recommendation

About SolarWinds

SolarWinds delivers powerful, affordable, and easy-to-use IT solutions to US Federal and other Government agencies to monitor and manage networks and systems, streamline support operations, and ensure security and compliance.

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