

# Case Study: Med James Inc.: Overland Park

## Challenges

- Purchased DPA to:
  - Improve end-user response time (application performance)
  - Improve database performance
  - Improve visibility into the database and the systems that support it
  - Accelerate root-cause identification for performance problems
  - Monitor overall health of our databases and be alerted when issues
  - Help database professionals spend less time looking for problems inside the database

### **Use Case**

- Platforms:
  - Windows
  - VMWare
  - Private Cloud
  - Public Cloud
- Database engines:
  - SQL Server

#### Results

- Realized the following benefits as a result of using DPA:
  - Saved money on hardware investments as a result of performance optimization
  - Increased database performance and end user experience
  - Improved visibility into their environment and improved collaboration (less finger pointing for troubleshooting)
  - Achieved faster problem resolution and more proactive management of databases
  - Has the ability to find problems that were hard or impossible to find before

### **About SolarWinds** Database Performance Analyzer

Quickly identify and resolve complex database performance problemsright from code-level issues and query wait time analytics to resource capacity bottlenecks across physical, virtual and cloud environments.

#### Learn More:

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Source: Ed Sitz, IT Manager, Med James Inc.: Overland Park

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